



Name
Address
City
Postal Code

55 Queen Street
 Niagara on the Lake, Ontario L0S 1J0
 Phone: 905-468-3608
 Toll Free: 1-800-515-9939
 Fax: 905-468-0071
www.greavesjams.com/sweetescape
greaves@greavesjams.com

Date
 Dear

We look forward to welcoming you to the Greaves Sweet Escape. **Upon arrival, please park in the designated parking space. If you wish, you may check-in with our Greaves Jams staff during store hours.** If you arrive after hours, please ensure you **bring along the key code information** provided below. As a thank-you for being our guest, any purchases made in our store during your stay will receive **10% off**.

IMPORTANT: Please take a moment to complete the following mandatory **"Vacation Rental Agreement"** and scan and email it back to us at greaves@greavesjams.com. Your key code will only become active once your contract has been received.

The final payment due has been applied to your account as shown below, and our cancellation policy is in effect.

Key Code	
Date of Arrival:	
Date of Departure:	
# of Nights:	
# of Guests:	
Rate per Night:	
Sub-Total (Cdn):	\$0.00
13% HST (Cdn):	\$0.00
Total Cost (Cdn):	\$0.00
50% Deposit Rec'd (Cdn):	\$0.00
Balance Rec'd (Cdn):	\$0.00
Balance Due:	\$0.00
Payment Type:	
Check In Time:	after 4:00pm
Check Out Time:	by 11:00am

Our beautiful loft suite will be prepared for you based on the number of people and number of nights you will be staying. If there has been any change, please let us know in advance.

IMPORTANT KEYCODE INFORMATION: The entrance door is at the back of the Greaves Jams Store adjacent to the parking area, and you require a Keycode (which is noted above) to enter the suite. To unlock the door, enter your code – a button will flash green to allow you to manually rotate the knob within 5 seconds to retract the deadbolt.

- We have 1 parking space reserved for you marked as **Greaves Sweet Escape "Apt #55"** and it is available to you during your stay until check out time, 11:00am. Additional parking is available free on many side streets, just one block from Queen Street.
- For a full list of all the provided amenities, please visit our website listed above.

We look forward to welcoming you to Niagara-on-the-Lake, and wish you a very enjoyable stay with us. If you need to contact us, we are available Monday – Friday during business hours – see the contact information above. Our retail store can be reached daily at 905-468-7831.

Cancellations received 31 days or more before arrival, receive full refund, within 30 days reservation is subject to loss of deposit. Please contact us prior to 31 days before arrival if there are any changes to payment or reservation details.

****A \$25.00 administration fee is applied to all cancelled reservations (a date change will waive this fee).****

From all of us at the Greaves Sweet Escape and Greaves Jams & Marmalades, sweet dreams!



BOUTIQUE ACCOMMODATION IN NIAGARA ON THE LAKE

55 Queen Street, Niagara on the Lake, ON, Canada

Vacation Rental Agreement

Between:

Greaves Sweet Escape

and

The Tenant

The Landlord

Check In Date:

Check Out Date:

Thank you for choosing our suite for your vacation. Please take note of the following important information and regulations regarding your stay.

- Check In Time: **4:00 p.m.**
- Check Out Time: **11:00 a.m.**
- Maximum occupancy is 6 people.
- We ask that all soiled dishes be placed in the dishwasher (soap provided) and cleaned or washed by hand prior to checking out. This will help us get the suite ready in time for our newly arriving guests.
- Clean out the refrigerator, please leave no food or drink inside.
- Ensure the suite is **locked** at all times.
- Please respect our neighbours and keep a quiet time after 11:00 p.m.
- No smoking allowed.
- No Pets allowed anytime.
- Any damage caused to suite will be charged to the registrant's credit card on file.
- The storage locker is locked for housekeeping staff use only.
- Parking is provided in the designated spot only, during your stay, and **must be vacated at time of check-out, 11:00 a.m. sharp.**

I confirm that all people in my party are from the same household, are not in a mandatory "self-quarantine" and have not travelled outside of Canada in the past 14 days before arrival, are not confirmed or suspected ill with Covid 19, and are not symptomatic with fever, new cough, runny nose or sore throat on arrival. If we do develop symptoms, we will immediately notify Greaves staff so that proper protocols may take place.

If you have any questions or concerns please contact us. We wish you a very pleasant stay!

Sincerely

Greaves Sweet Escape

Important: Please complete and print clearly:

Vehicle Make

Vehicle Licence #

Province/State

Full Name

Email Address

I agree to the above terms and conditions:

Signed by Registrant

Dated

Please scan and email this agreement to greaves@greavesjams.com before your Check In Date to ensure your key code is active.