



55 Queen Street  
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greaves@greavesjams.com

Your stay with us is fast approaching and we look forward to welcoming you. As a thank-you for being our guest, any purchases made in our Greaves Jams store during your stay will receive **10% off**.

**IMPORTANT:** Please take a moment to complete the following mandatory **"Vacation Rental Agreement"** and scan and email it back to us at [greaves@greavesjams.com](mailto:greaves@greavesjams.com). Your key code will only become active once your contract has been received.

The final payment due has been applied to your account.

Our beautiful loft suite will be prepared for you based on the number of people and number of nights you will be staying. If there has been any change, please let us know in advance.

**IMPORTANT KEYCODE INFORMATION:**

**The entrance door is at the back of the Greaves Jams Store adjacent to the paid parking area, and you require a Keycode to enter the suite. Your keycode will be assigned and sent via email once we receive your signed contract. To unlock the door, enter your code – a button will flash green to allow you to manually rotate the knob within 5 seconds to retract the deadbolt.**

- We have 1 parking space reserved for you marked as **Greaves Sweet Escape "Apt #55"** and it is available to you during your stay until check out time, 11:00am. Additional parking is available free on many side streets, just one block from Queen Street.
- For a full list of all the provided amenities, please visit our website listed above.

We look forward to welcoming you to Niagara-on-the-Lake, and wish you a very enjoyable stay with us. If you need to contact us, we are available Monday – Friday during business hours – see the contact information above. Our retail store can be reached daily at 905-468-7831.

Cancellations received 31 days or more before arrival, receive full refund, within 30 days reservation is subject to loss of deposit. Please contact us prior to 31 days before arrival if there are any changes to payment or reservation details.

**\*\*A \$25.00 administration fee is applied to all cancelled reservations (a date change will waive this fee).\*\***

From all of us at the Greaves Sweet Escape and Greaves Jams & Marmalades, sweet dreams!



55 Queen Street, Niagara on the Lake, ON, Canada

### Vacation Rental Agreement

Between:

Greaves Sweet Escape  
The Landlord

and

Full Name of The Tenant

Check In Date: \_\_\_\_\_

Check Out Date: \_\_\_\_\_

Thank you for choosing our suite for your vacation. Please take note of the following important information and regulations regarding your stay.

- Check In Time: **4:00 p.m.**
- Check Out Time: **11:00 a.m.**
- Maximum occupancy is 6 people.
- We ask that all soiled dishes be placed in the dishwasher (soap provided) and cleaned or washed by hand prior to checking out. This will help us get the suite ready in time for our newly arriving guests.
- Clean out the refrigerator, please leave no food or drink inside.
- Ensure the suite is **locked** at all times.
- Please respect our neighbours and keep a quiet time after 11:00 p.m.
- No smoking allowed.
- No Pets allowed anytime.
- Any damage caused to suite will be charged to the registrant's credit card on file.
- The storage locker is locked for housekeeping staff use only.
- Parking is provided in the designated spot only, during your stay, and **must be vacated at time of check-out, 11:00 a.m. sharp.**

**I confirm that all people in my party are not in a mandatory "self-quarantine" and have not travelled outside of Canada in the past 14 days before arrival. I also confirm we are not confirmed or suspected ill with Covid 19, are not symptomatic with fever, new cough, runny nose or sore throat on arrival. If we do develop symptoms, we will immediately notify Greaves staff so that proper protocols may take place.**

If you have any questions or concerns, please contact us. We wish you a very pleasant stay!

Greaves Sweet Escape

**Important: Please complete and print clearly:**

\_\_\_\_\_  
Vehicle Make

\_\_\_\_\_  
Vehicle Licence #

\_\_\_\_\_  
Province/State

\_\_\_\_\_  
Full Name

\_\_\_\_\_  
Email Address

I agree to all the above terms and conditions:

\_\_\_\_\_  
Signed by Registrant

\_\_\_\_\_  
Dated

Please scan and email this agreement to [greaves@greavesjams.com](mailto:greaves@greavesjams.com) as soon as possible to receive your key code and ensure it is active before your check-in date.